Present
What is INN-Reach?

- A resource sharing system that bridges multiple LSP/ILSs
  - *Any* ILS, including Sierra & Polaris

- Ideal for *known groups* of libraries working as partners – **direct consortial borrowing**
What is INN-Reach?

- Patron initiated
  - EASY for the patron
- Non-mediated
  - EASY and FAST for the staff
- Circulation-based
- Consisting of a union catalog & request-resolving
ILL vs. Direct Consortial Borrowing

- Complements existing ILL offering
  - Often a mediated workflow
  - Can consume a lot of staff time
  - Sometimes traditional ILL can be costly

- Direct Consortial Borrowing advantages
  - Streamlined and efficient
  - Automated
  - Quick access to known collections beyond local
Lending/Borrowing

Patron's Library → Patron Request → InN-Reach

- Patron Request
- Item Request
- Request Filled
- Patron Verified
- Item Sent
- Item Circulated
- Record Contribution

Local System

Owning Library
Lending/Borrowing

[Diagram showing the process of lending and borrowing items through INN-Reach]

- Patron Request
- Patron's Library
- RSB Client
- Local System
- Operating through NCIP
- Owning Library
- INN-Reach
  - Record Contribution
  - Patron Verified
  - Request Filled
  - Item Request
  - Item Sent

Flow:
- Patron Request -> Patron
- Patron -> INN-Reach
- INN-Reach -> Patron Request
- Patron Request -> Patron's Library
- Patron's Library -> RSB Client
- RSB Client -> Local System
- Local System (through NCIP)
- Local System -> INN-Reach
- INN-Reach -> Patron Request
- Patron Request -> Owning Library
- Owning Library -> INN-Reach
- INN-Reach -> Patron Request

Key Points:
- Patron verified
- Request filled
- Item requested
- Item sent
- Patron record contribution
Wouldn’t it be great if …..

- Articles could be requested wherever user finds a citation?
- Suppliers are located automatically?
- Delivery could be as quick as a few hours?
- Delivery is direct to desktop?
- Staff processing is minimal?

In other words, you had INN-Reach for articles!
ArticleReach Direct

- Article requesting

![ArticleReach Direct](image)

**ArticleReach Direct**

Use ArticleReach Direct to get speedy access to articles from journals owned by these research institutions:

- Alliant International University
- Australian National University
- Azusa Pacific University
- Murdoch University
- University of Glasgow
- University of Liverpool
- University of Melbourne
- University of Newcastle
- University of Stirling
- University of Sydney
- University of Technology Sydney
- University of Warwick
- University of Wollongong
- Victoria University

Authorized users may search this catalog and initiate requests for articles contained in the identified journal. For more information about this service, please go to the ArticleReach Direct FAQ or contact the interlibrary loan department of your library.
What is ArticleReach Direct?

- A combined catalog of international journal collections

- Authorized users from each library may request articles from other member libraries journals by requesting them
  - online in the ArticleReach Direct Catalog
  - by Citation
  - or through their home libraries electronic indexes and link resolver
    - EBSCOHost
    - Google Scholar
That’s ArticleReach

- Patron-Initiated Requesting of Journal Articles
- Easy for the user
- Easy for the staff
- Reduce ILL costs
- Speedy fulfillment
Success Story
47 Members

14,531,796 Titles
33,863,842 Items

9.5M Unique Titles

Past 12 months:
639,397 Requests
579,424 Fulfillments

91% Fulfillment Rate

Peer-to-Peer Requesting w/ MOBIUS (78 Members)

65.34% owned by 1 library
15.62% owned by 2 libraries
9.44% owned by 3 libraries
Each has a long tail!
Because of that long tail, resource sharing is indispensable…

- If you have
  - Shared Print
    - You MUST have
      - Shared Resources
        - Which tends to LEAD to
          - Shared E-Resource Licensing
            - So Why Not?...
              - Shared Collection Development
                - Etc.

Why buy a book just to throw it away in 3-5 years?...
Current Models have been built from the bottom up
  Designed to automate repetitive tasks
  Based on basic tasks
  Siloed within departments

New Models must be built from the top down
  Designed to deliver outcomes
  Based on the vision and mission of the library
  Cutting across departments as needed
Replicates the ILL form
Replicate
Forms & Workflows
Replicates the ILL form

Automate
Routing
Automatic sending to preferred lenders

Intelligence
Context
Chose appropriate means
Hold? Borrow? Buy?

**PROFILE**
- Undergraduate
- Currently Registered
- In Good Standing

**DECISION**
✓ Borrow

**PROFILE**
- Alum
- In Good Standing

**DECISION**
✓ Place on Hold List

**PROFILE**
- Faculty
- Nobel Winning
- Fully Funded Research

**DECISION**
✓ Buy
Have? Borrow? Buy?

- **PROFILE**
  - Undergraduate
  - Currently Registered
  - In Good Standing

- **DECISION**
  - **Borrow**

- **PROFILE**
  - Faculty
  - Nobel Winning
  - Fully Funded Research

- **DECISION**
  - **Buy**

- **PROFILE**
  - Alum
  - In Good Standing

- **DECISION**
  - **Place on Hold List**
Context
Resource Sharing
Librarians have always done context!
related to

resource

subjects

what

who

when
Context

Have? Borrow? Buy?
Intelligence will allow the next significant steps…

Would you like to pick-up your item at the Library for free?

Or have it delivered to your home for $X.XX?