What are routing rules/what do they do?

Routing rules allows you to affect the route a request takes through ILLiad.

The request can skip an existing queue or go to a custom queue you have created.

You do this by defining a set of criteria that will trigger the rule.
Skip Existing Queue:
Lending: Awaiting Shipping Label Printing

Request Type = Loan

Awaiting Shipping Label Printing

Item Shipped
Dear James Harper

An item you requested through interlibrary loan has arrived.

Title: 'Proceedings of the Society of Pennsylvania German Pioneers'
Author: Pennsylvania-German Society. Ralph Beaver Strausberger.

Due Date: 3/12/2016

This item can only be used in the library. You will not be able to take it with you.

Let me know if this will be a problem, or you no longer need it.

Thanks,

James

ZSR Delivers + Interlibrary Loan
Z. Smith Reynolds Library
ill@wfu.edu
336-758-5006

TN: 537116
How do I create one?

Customization Manager

SYSTEM

Rule Number matters!!
The number determines in what order the rules are applied.

more later...
**Warning:** Shared Server

The routing table is shared so add your NVTGC code to any MatchString. Also, be careful with rule numbers. They have to be unique across the whole server.

**MatchString - criteria for the rule.**

**Use single quotes NOT double**

**Tables**

u. = User Table

\[t. = \text{Transaction Table} \]

l. = Lender Address Table

= means equal

\(!=\) means does NOT equal

< less than

\(<=\) less than or equal to

> greater than

\(>=\) greater than or equal to

Multiple values using IN

\[u.\text{Status} \in \text{('Faculty','Staff','Retired')}\]

Transaction Status BEFORE rule is applied.

Transaction Status AFTER rule is applied.

‘What the heck was this rule for again?’

https://prometheus.atlas-sys.com/display/illiad/ILLiad+Database+Tables
I want to apply the **Library Use Only** rule (#49) before I apply the **Office Delivery** rule (#55).

Because if a book is library use only, it can’t be delivered to a professor’s office.

*Note: you can skip numbers.*
Questions so far?