Ex Libris Alma Resource Sharing
Prepared for the ASERL Member Libraries

December 2015
“Don’t sacrifice staff workflow for user experience or user experience for staff workflow. We want both to be the best they can be!”
Current Challenges

Duplicate Data

Duplicate Workflows

Print Materials
Silo 1

Electronic Materials
Silo 2

Digital Materials
Silo 3
Alma is Unified by Design

Unified Data
Unified Workflows
Unified Management

ExLibris Alma
Acquisitions
Metadata Management
Fulfillment
Analytics
Today’s Environment

- Integrated Library System
- Link Resolver
- Knowledgebase & Record Services
- E-Resource Management System
- Digital Repository(s)

Next-Gen Environment

Ex Libris Alma

Print, Electronic & Digital Resource Management
Characteristics of Next Gen Solutions

**UNIFIED MANAGEMENT**
Print, electronic & digital resources

**EXCEPTION BASED WORKFLOWS**
Automated by library policies

**ADVANCED ANALYTICS**
Know how your library operates

**OPEN PLATFORM**
Extend, build and integrate

**SMART COLLABORATIONS**
In different areas of operations

**COMMUNITY KNOWLEDGEBASE**
Including Automatic authority updates

**ROLE-BASED MANAGEMENT**
Access to permitted areas only

**AGILE DEVELOPMENT PROCESS**
New functionality quickly and more frequent
## Goals of Consortial Collaboration

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<td><strong>Broaden access to collections</strong></td>
<td><strong>Improve fulfillment efficiency</strong></td>
<td><strong>Optimize collection investment</strong></td>
<td><strong>Reduce redundant work</strong></td>
<td><strong>Reduce system and workflow costs</strong></td>
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| Provide local researchers and instructors access to resources outside local collection  
- Improve visibility of unique aspects of the local collection  
- Simplify discovery of local and remote resources by all users | Improve delivery times and reliability compared to other ILL options  
- Consolidate and simplify requesting processes for users  
- Provide consistent terms of use for consortial resources | Purchasing decisions can be informed by other libraries’ current collection and ordered materials  
- Leverage group purchasing power for electronic resources  
- Understand subject coverage trends at the network level | Catalog once to make the record available to all members  
- Configure centrally to improve consistency and reduce errors  
- Provide configuration templates for best practices at the network level | Consolidate system administration  
- Reduce redundant effort in collection development and description  
- Reduce outside-network ILL fees  
- Improve efficiency of resource sharing workflows |
Smart Collaborations In Different Areas of Operations

- Maximize cooperation, integration and sharing between institutions in a network
- Support each institution’s particular workflows and standards
- Maintain local privacy and ownership of data
- Standardize and streamline the connection points to make them seamless and reliable
What Is a Collaborative Network?

A group of institutions with relationships/collaboration in a specific library business area (e.g. collection development, resource sharing, remote storage)

Each institution can be part of many networks in multiple business areas
Consortial Collaboration

Shared: Network and Community Catalogs
Beyond MARC

Joint licensing & negotiations
Demand Driven
Comparative analytics

Peer-to-Peer
ILL via broker, directly between partners

Much quicker value to users
Opportunities for direct interaction

Cataloging
Acquisitions
Resource Sharing
Fulfillment
Consortium and Individual Institution/Libraries

- Consortium (Network)
- Institution
- Library
- Campus (Group of Libraries)
Resource Sharing

Alma and non-Alma partners

External broker
Resource Sharing – Peer to Peer

- Search
- Calculate Services
- ExLibris Primo
- ExLibris Alma
- Submit Request
- Request from Peers
- Institution C
  Supplier of Last Resort
- Institution B
- Available on shelf
  2 hours
  Stack
- The secret history with related texts
  Principals: Anthony, Karl, Lisa
  Available at Uppsala University (STACK): D572 Pr101 2010
Resource Sharing – Peer to Peer

- Request
- Institution A
- Institution B
- Supplier of Last resort

Workflow Profile (e.g. No Recall Allowed)
Integration Profile (ISO-Ill)
Workflow Profile (External Broker)
Integration Profile (ISO-Ill)
Resource Sharing – Fulfillment Network

Walk In and Return
Fulfillment Network

- Patron of Institution B wants to get services at an Institution A desk, for an Institution A resource
Adopted by more than 570 institutions worldwide!!

570+ institutions (including 12 consortia)

55% of institutions switching from non-ExL ILS

24 ARLs

Averaging >600 enhancements per year

Highest customer satisfaction rating: Marshall Breeding survey
Library Solutions’ Eco-System

Alma

Primo

Developers

Ideas

Status

Support
Alma December 2015 Release: Celebrating Jane Austen’s birthday
16th December

To review system status, maintenance announcements http://status.exlibrisgroup.com/